


Note: For parents who intend to apply or are applying for Financial Assistance Scheme, please wait for the school to inform you of your application status before making any textbooks/ stationeries' purchases.

PACIFIC BOOKSTORES PURCHASE GUIDE

ONLINE SALES

ONLINE ORDER (Home Delivery OR Self-collection) *strongly encouraged	<ol style="list-style-type: none"> 1) Please visit our website -https://www.pacificbookstores.com/ 2) All users are required to create a account with us to proceed for ordering. 3) Please place order early. Home Delivery and Self Collection slots are available on first-come-first-serve basis.
LAUNCH DATE FOR ONLINE ORDERING (SEC 2 TO SEC 5)	4 th November 2024 (For collection during Nov & Dec)
LAST DAY OF ONLINE ORDERING (SEC 2 TO SEC 5)	14 th December 2024 (For collection during Nov & Dec)
HOME DELIVERY	Local delivery charge of \$14.90
SELF COLLECTION HOURS	Kindly refer to the dates and times stated online
PAYMENT OPTIONS	PayNow (QR code), Credit/ Debit  NTUC BTS Fund (e-voucher)
CANCELLATION/EXCHANGE POLICY	<ol style="list-style-type: none"> 1) All purchases are final and no cancellation will be accepted. 2) No refund allowed and only exchange will be entertained.

ONSITE SALES (IN SCHOOL)

ONSITE PURCHASE	If you are making the purchase onsite (i.e., by walking in at the school), Please be advised that there may be long queues with longer waiting time.
WALK IN PURCHASE HOUR	Kindly refer to the dates and times stated on booklist
PAYMENT OPTIONS	PayNow (Scan QR) NTUC BTS Fund (e-voucher) Cash
CUSTOMER SERVICE CONTACT	HOTLINE : 69298012 (9am to 5pm, Mon to Fri, excluding Eve of public holiday) EMAIL : sales@pacificbookstores.com